## JOB ANALYSIS/DESCRIPTION FORMAT

### **1 Director General/CEO**

Date	8-3-2018			
Agency	SOCHEMA			
Department	Executive Management			
Office/Title/Duty Post	Director General/CEO			
Cadre	Management			
Reporting to	Governing Board			
Grade Level	Consolidated			
Key Relationship	Governing Board, State House of Assembly, SMoH, HSMB, SPHCDA, CSC, Ministry of Local Govt. Affairs, Dev. Partners, FMoH, NHIS, State Bureau of Statistics, Ministry of Budget and Economic Planning, SMOF, Ministry of Justice, Labour Unions, Committee on Health, Sultanate Council, Bureau of public procurement (BPP)			
Duties/functions/responsibilities/tasks	1. Chief Executive Officer and Accounting Officer of the Agency			
	2. Provide strategic leadership and direction to the Agency			
	3. Day to day administration of the Agency			
	4. Supervise and control all employees of the Agency			
	<ol> <li>Promote and monitor the implementation of Contributory health scheme in the State;</li> </ol>			
	6. Ensure effective participation in contributory health scheme for all residents in the state.			
	<ol> <li>Ensure sound data base for effective planning, implementation and supervision</li> </ol>			
	8. Promote all components of contributory health scheme in the state			
	<ol><li>Ensure effective programs for training and retraining of SOCHEMA agency staff</li></ol>			
	10. Encourage collaboration with other sectors at all levels in the development and support of SOCHEMA			
	11. Ensuring referral and linkages between all levels of the			

	ł	health sector		
	12. Mobilize resources nationally and internationally for the development and support of SOCHEMA			
	<ol> <li>Review quarterly and evaluate the implementation of programs of the Agency;</li> </ol>			plementation of
	14. Liaise with the management for the implementation of all the Board decision.			mplementation of all
Skills		Strategic thin organisation	iking in relation to e	environment and the
		Analytical/pro	blem solving	
	- [	Decision maki	ng and judgment	
	- 1	Motivation, cr	edibility and Confidence	e building
			nagement and performation	
		•	n and relationship man	agement
		Mentoring and	-	iont forms and road
			rsonal skills, strong cl	-
		negotiating skills. Very strong written, oral, communication and listening skills.		
		-	er and Internet Skills	
Knowledge	- Good Knowledge of English language			
Attitude		- Responsibility taking		
			rity and professionalisr	
		-	cultural, social and polit	ical factors, and
		gender issues		
			k under pressure	drivo
Experience			Result orientation and	
Lapenence	<ul> <li>A minimum of Ten (10) years relevant professional work experience in a relevant field.</li> </ul>			
Educational Qualifications				
	- Degree or its equivalent in relevant field			
Ability	<ul> <li>Proven ability to conceptualize the purpose of the Organisation to provide direction to the accomplishment of the Agency's mandates</li> </ul>			
			professional leadership	and ability to lead a
		team of profe	•	, to lead a
	- Ability to coach/mentor			
Level of Effort	Providing	g	Public relations	Others
	Leadersh	-		
	Direction	า		
	65%		30%	5%

### 2, JOB ANALYSIS/DESCRIPTION FORMAT: Director of Administration

	08 - 03 - 2018			
Agency				
	SOCHEMA			
	Administration			
Office/Title/Duty Post	Director of Administration			
Cadre A	Administration			
Reporting to [	Director General			
Grade Level F	From GL 16			
	HOS, SMoH, Due Process and Bureau of public procurement and CSC, etc			
Duties/functions/responsibilities/t asks	<ol> <li>General administration of the day to day affairs of the Agency e.g. drafting of memos, policy proposals, official letters and circulars.</li> <li>Handling of staff matters such as recruitment, transfers/ postings, promotion, discipline, retirement, staff identification card, variation order etc.</li> <li>Processing of training, seminar, workshops and conferences.</li> <li>Serves as the secretariat of staff management meetings and provision of Secretariat services to the Board.</li> <li>Custodian of personnel records (secret and open registries)</li> <li>Administrative Planning, organizing, coordinating, controlling and directing the activities of the Agency</li> <li>Maintenance of building, generating plants, office equipments and other Government properties.</li> <li>Coordinating the staff welfare.</li> </ol>			

	9. Chairman Senior Staff Management Committee			
Skills	<ul> <li>Strategic thinking in relation to environment/organization</li> <li>Analytical/problem solving</li> <li>Decision making and judgement</li> <li>Motivation, credibility and Confidence building</li> <li>Management of people and performance organizational capacity</li> <li>Representation and relationship management</li> </ul>			
	<ul> <li>Mentoring and Coaching</li> <li>Good interpersonal skills, strong client focus, and good negotiating skills. Very strong written, oral, communication and listening skills.</li> <li>Chairman junior staff Management committee</li> </ul>			
Knowledge	- Good knowledge of English Language			
Attitude	Sensitivity to cultural, social and political factors, and gender issues			
Experience	-	A minimum c experience	of 10 years relevant	professional work
Educational Qualifications	<ul> <li>Degree or its equivalent in Public Administration/ Humanities</li> </ul>			
Ability	<ul> <li>Proven ability to conceptualize the purpose of the Organisation and to produce major/complex reports</li> <li>Demonstrate professional leadership and ability to lead a team of professionals</li> <li>Ability to coach/mentor</li> </ul>			
Level of Effort	-	amme and mentation	Admin/Manageme nt	Others
	30%		60%	10%

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Date	08-03-2018			
Agency	SOCHEMA			
Directorate	Health Planning, Research and Statistics (HPRS)			
Cadre	Health Planning, Research and Statistics			
Office/Title/Duty Post	DIRECTOR HPRS			
Reporting to	Director General /CEO			
Grade Level	GL 16			
Key Relationships	State Ministry of Health, State Bureau of Statistics, Ministry of Budget and Economic Planning.			
Duties/functions/responsibilities/tasks	<ul> <li>Provide strategic direction and coordination to the following activities:</li> <li>Data Collection, Collation, Analysis and Dissemination</li> <li>Preparation of annual, medium and long-term plans/budget for the Agency.</li> <li>Develop Key Performance Indicators</li> <li>Preparation, monitoring and tracking the implementation of Annual Budget</li> <li>Collaborate with relevant MDAs in the implementation of Financial Risk Protection</li> <li>Monitor and report on the implementation of health-related policies and plans in the Agency.</li> <li>Monitoring and Evaluation of all health plans</li> <li>monitoring of projects</li> <li>Preparation of quarterly and Annual report</li> <li>Design projects to be implemented.</li> </ul>			
Skills	<ul> <li>Good interpersonal and analytical skills,</li> <li>Team building,</li> <li>Strong client focus and good negotiating skills.</li> <li>Very strong written, oral, communication and listening skills, Program performance and project management skill,</li> <li>Basic computer and internet skills and</li> </ul>			

## 3, JOB ANALYSIS/DESCRIPTION FORMAT: Director Health Planning, Research and Statistics

	- Resource management skills.			
Knowledge	<ul> <li>Knowledge of the civil service rules and regulations is required.</li> <li>Knowledge of National and State policies on planning</li> <li>Experience in Monitoring and Evaluation</li> </ul>			
Attitude	<ul> <li>Personal integrity and professionalism</li> <li>Responsibility taking.</li> </ul>			
Experience	<ul> <li>A minimum of 10 years relevant professional work experience, at least half of which relates to Health planning and management.</li> <li>Comprehensive and in-depth expertise in Research and Development</li> </ul>			
Educational Qualifications	<ul> <li>Degree in Social Sciences, Health Information Management, Actuarial sciences and other related fields</li> </ul>			
Ability	<ul> <li>Proven ability to conceptualize, design and implement major projects and programs,</li> <li>Produce major/complex reports or studies on health contributory.</li> <li>Demonstrate professional leadership and ability to lead a team of professionals.</li> <li>Ability to coach/mentor.</li> </ul>			
Level of Effort	Health Planning and Management.	Research and development	Others	
	60%	30%	10%	

## 4. JOB ANALYSIS/DESCRIPTION FORMAT: Director of Finance

Date	8 - 3 - 2018		
Agency	SOCHEMA		
Department	Finance		
Office/Title/Duty Post	Director of Finance		
Cadre	Accounting		
Reporting to	Director General		
Grade Level	GL 15 and Above		
Duties/functions/responsibilities/tasks	<ul> <li>Ensuring effective financial &amp; accounting systems are in place and are functional,</li> <li>Managing finances and providing guidance to the Agency</li> </ul>		
	on financial expenditure, treasury circulars, and adequate control on collection and disbursement of funds.		
	<ul><li>Receiving Funds accruable to the Agency</li></ul>		
	<ul> <li>Invest Funds of the Agency in agreement with the Board decision</li> <li>Making payments and Prepare monthly returns or expenditures and revenue to ministry of finance and ministry for Budget and Economic planning.</li> <li>Routine inspection of books of account of zonal offices of the Agency and facilities to ensure revenue collected are properly accounted and lodged in the appropriate account.</li> </ul>		
	Liaise with SMoF, and other financial institutions of financial matters and Budget.		
	Guide the Agency on financial expenditure, treasur circulars, and adequate control on collection an disbursement of public funds using the Financia Instructions.		
	Preparing quarterly report to the Board and copy to Accountant General		
	Production of financial report of the Agency at the end of the financial year		
	Sourcing of funds from the Government and donor Agencies.		

	>	Revenue gene	ration and Management	t
	<ul> <li>Provide technical support to the Zonal offices on Financia matters</li> <li>Review and recommend for approval of all operationa plans of the Agency</li> </ul>			al offices on Financial
				val of all operational
Skills	<ul> <li>Good Accounting and Financial management skills, strong client focus, and good negotiating skills. Very strong numerical abilities. Computer and internet skills.</li> </ul>			
Knowledge	- Good command of English and Knowledge of Local language			
Attitude	- Transparency, accountability and Commitment			
Experience	- A minimum of 10years relevant professional work experience			
Educational Qualifications	- Degree/HND in Accounting with Professional qualification			
Ability	<ul> <li>Proven ability to conceptualize the complexity of the organisation to make financial projection and revenue forecasts</li> <li>Demonstrate professional leadership and ability to lead a team of Financial management in the Organisation</li> <li>Ability to coach/mentor</li> </ul>			
Level of Effort		e Generation anagement	Financial Management and Accounting	Others
	30%		50%	20%

# 5. JOB ANALYSIS/DESCRIPTION FORMAT: Director, Corporate/Legal Services

Date	08-03-2018			
Agency	SOCHEMA			
Directorate	Corporate and Legal Services			
Cadre	Legal Officer			
Office/Title/Duty Post	Director, Corporate/Legal Services			
Reporting to	Director General/CEO			
Grade Level	GL 13 and above			
Key Relationships	Ministry of Justice; SA,Legal; SMOH; CRSHA,MIDC,SSA			
Duties/functions/responsibilities/tasks	<ul> <li>Ensure strict internal/external compliance with organisational policies, procedures, processes, payment of approved premium and extant Laws</li> <li>Coordinate development of innovative health plans</li> <li>Interface with Third Party Administrators on signing of corporate documents</li> <li>Supervise all requisite legal services (such as drafting Agreements, Legal representation, etc.)</li> </ul>			
Skills	<ul> <li>Good interpersonal and analytical skills,</li> <li>Good business writing skills</li> <li>Team building, strong client focus, good negotiating an decision making skills,</li> <li>Very strong written, oral, communication and listenin skills,</li> <li>Computer and ICT skills and resource management skills.</li> </ul>			
Knowledge	- Excellent knowledge of English language			
Attitude	<ul> <li>Sensitivity to cultural, social and political factors, and gender issues</li> <li>Personal integrity and professionalism</li> <li>Responsibility taking</li> </ul>			
Experience	<ul> <li>A minimum of ten years relevant professional work experience, a least half of which relates to Corporate and or Legal services.</li> </ul>			

Educational Qualifications	<ul> <li>A degree in Social sciences, Humanities, Management, Law and other relevant fields</li> </ul>			
Ability	<ul> <li>Demonstrate professional leadership and ability to lead a team of professionals.</li> <li>Ability to coach/mentor.</li> </ul>			
Level of Effort	Compliance	Legal	Marketing	
	40%	20%	40%	

# 6. JOB ANALYSIS/DESCRIPTION FORMAT: Director of Programmes

Date	8-3-2018				
Agency	SOCHEMA				
Directorate	Programmes				
Cadre	Director				
Office/Title/Duty Post	Director of Programmes				
Reporting to	Director General/CEO				
Grade Level	GL-16				
Key Relationships	SMoH, SPHCDA, HMB, TPAs, HCPs, SBS, Health Professional Bodies				
Duties/functions/responsibilities/tasks	Coordinate operational activities				
	• Oversee enrolment of beneficiaries of the scheme in collaboration with other stakeholders				
	• Develop Panel lists for HCPs				
	• Adjudicate claims from HCPs				
	• Ensure prompt HCP reimbursement				
	• Sensitize enrollees about the Scheme				
	• Approve Secondary and Tertiary care				
	Conduct Utilization Reviews				
Skills	<ul> <li>Good understanding of the Health Sector</li> <li>Good interpersonal and analyticalskills,</li> <li>Team building,</li> <li>Strong client focus,</li> <li>Good negotiating skills,</li> <li>very strong written, oral, communication and listening skills,</li> <li>Program performance, project management and reporting skill</li> <li>Data processing</li> <li>Computer and internet skills and resource management skills.</li> </ul>				
Knowledge	<ul> <li>Sound medical knowledge</li> <li>Good Knowledge of English Language.</li> </ul>				
Attitude	<ul> <li>Sensitivity to cultural, social and political factors, and Gender issues</li> <li>Personal integrity and professionalism</li> <li>Responsibility taking</li> </ul>				

Experience	<ul> <li>A minimum of 10 years relevant professional work experience, at least half of which relates to Health care management.</li> <li>Comprehensive and in-depth expertise in healthcare financing</li> </ul>			
Educational Qualifications	- Medical degree			
Ability	<ul> <li>Proven ability to conceptualize design and implement majorprograms.</li> <li>Demonstrate professional leadership and ability to lead a team of professionals.</li> <li>Ability to coach/mentor.</li> </ul>			
Level of Effort	Health Planning and Management.	Leadership	Others	
	60%	30%	10%	

### 7. JOB ANALYSIS/DESCRIPTION FORMAT: Director, Standard Quality Assurance

Date	8-3-2018			
Agency	SOCHEMA			
Directorate	Standard Quality Assurance			
Cadre	Director			
Office/Title/Duty Post	Director, Standard Quality Assurance			
Reporting to	Director General/CEO			
Grade Level	GL-15 and above			
Key Relationships	SMoH, SPHCDA, HMB, TPAs, HCPs, SBS, Health Professional Bodies			
Duties/functions/responsibilities/tasks	<ul> <li>Develop quality assurance (QA) guidelines</li> <li>Define standards according to national guidelines and protocols</li> <li>Accredit Healthcare providers and Third Party Administrators for the Scheme</li> <li>Ensure compliance to the guidelines</li> <li>Ensure continuous Quality Assurance (hospital audits, reviews and inspection/assessment, etc.)</li> </ul>			
Skills	<ul> <li>Good understanding of the Health Sector</li> <li>Good interpersonal and analyticalskills,</li> <li>Team building,</li> <li>Strong client focus,</li> <li>Good negotiating skills,</li> <li>very strong written, oral, communication and listening skills,</li> <li>Program performance, project management and reporting skill</li> <li>Data processing</li> <li>Computer and internet skills and resource management skills.</li> </ul>			

Knowledge	<ul> <li>Sound Health knowledge</li> <li>Good Knowledge of English Language.</li> </ul>				
Attitude	<ul> <li>Sensitivity to cultural, social and political factors, and Gender</li> </ul>				
Educational Qualifications	Degree in Health related field,				
Ability	<ul> <li>Proven ability to conceptualize design and implement majorprograms.</li> <li>Demonstrate professional leadership and ability to lead a team of professionals.</li> <li>Ability to coach/mentor.</li> </ul>				
Level of Effort	Health Planning and Management.LeadershipOthers				
	60% 30% 10%				

# 8. JOB ANALYSIS/DESCRIPTION FORMAT: Director, ICT

Cadre	Director			
Directorate	ICT			
Office/Title/Duty Post	Director, ICT			
Reporting to	Director General			
Grade Level	GL 15 and above			
Key Relationships	SMoH, SPHCDA, MOI, MICT, NHIS, Professional Bodies, HCPs, TPAs, NITDA.			
Skills	<ul> <li>Good interpersonal and analytical skills,</li> <li>Team building,</li> <li>Strong client focus,</li> <li>Good negotiating skills,</li> <li>very strong written, oral, communication and listening skills,</li> <li>Program performance, project management and reporting skill</li> <li>Data processing</li> <li>Computer and internet skills and resource management skills.</li> </ul>			
Duties	<ul> <li>Profiling enrollee data</li> <li>Ensure enrolment in collaboration with other stakeholders.</li> <li>Generation/Management of ID cards for enrollees</li> <li>Provide ICT tools for Revenue Mobilization</li> <li>Develop/Manage ICT assets</li> <li>Manage call centre functions and help desk</li> <li>Monitor information channels</li> <li>Manage database</li> </ul>			
Knowledge	<ul> <li>Knowledge of e-Health</li> <li>Good Knowledge of English Language .</li> </ul>			
Attitude	<ul> <li>Sensitivity to cultural, social and political factors, and Gender issues</li> <li>Personal integrity and professionalism</li> <li>Responsibility taking</li> </ul>			
Experience	- A minimum of 10 years relevant professional work experience, at least half of which relates to Health care management.			

Educational Qualifications	- Degree in ICT o - Relevant certifio	or relevant fields cations		
Ability	<ul> <li>Proven ability to conceptualize design and implement major programs.</li> <li>Demonstrate professional leadership and ability to lead a team of professionals.</li> <li>Ability to coach/mentor.</li> </ul>			
Level of Effort	ICT skills	Media	Others	
	60%	30%	10%	